

TERMS & CONDITIONS

General Conditions

- Every guest must provide the filled [Guest Data Sheet](#), at the latest 60 days prior to arrival, to his booking agency.
- For every diver, a diving insurance is mandatory which also covers evacuation.
- Minimum stay at Raja4Divers is one week, Saturday – Saturday, including the last night in the hotel at Sorong.
- Accommodation and dive packages are non-transferable and non-refundable.
- Discounts / offers are not cumulative.

Payment terms for individuals and groups

- Rates, Discounts and FOC is published under www.raja4divers.com.
- 25% deposit is due within 10 days to confirm booking. Balance is due 60 days prior to arrival on Pef.
- Bookings are confirmed after receipt of the first payment.
- Payments are quoted and paid in EURO.
- Bank charges must be paid by the sender. Advise the bank to transfer the full amount, inclusive of transfer fees. Any outstanding balance will be added to the guest's extra charges at the resort.

Cancellation Policy

Cancellation conditions apply to all reasons for cancellation.

Important note: Raja4Divers is not responsible in the unfortunate event of the above. Travel insurance is strongly advised and should be purchased well in advance.

Individuals

- **25% fee** for cancellation **more than 60 days** prior to arrival on Pef.
- **50% fee** for cancellation between **60-31 days** prior to arrival on Pef.
- **No refund** for cancellation within **30 days** of arrival on Pef.

Groups

- **25% fee** for cancellation **more than 90 days** prior to arrival on Pef.
- **50% fee** for cancellation between **90-61 days** prior to arrival on Pef.
- **No refund** for cancellation within **60 days** of arrival on Pef.

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