

TERMS & CONDITIONS

General Conditions

- The minimum stay at Raja4Divers is one week, Saturday – Saturday, including the last night at the hotel in Sorong.
- Accommodation and dive packages are non-transferable and non-refundable.
- Discounts and offers may not be accumulated.
- Every guest is requested to fill in a Guest Data Sheet and send it to their booking agency at the latest 60 days prior to arrival.
- For divers, a dive insurance covering evacuation is mandatory.
- For your protection as well as ours, we appeal to all divers to undergo a medical examination and to present a certificate of diving fitness upon arrival at Raja4Divers.

Payment terms for individuals and groups

- A 25% deposit is due within 10 days to confirm the booking. The balance is due 30 days prior to arrival on Pef.
- Bookings are confirmed after receipt of the first payment.
- Payments are quoted and paid in EURO.
- Bank charges must be paid by the sender. Please transfer the full amount, inclusive of transfer fees. Any outstanding balance will be added to the guest's extra charges at the resort.

Cancellation Policy

Cancellation conditions apply to all reasons for cancellation.

Individuals

- **25% Fee**
for cancellations **more than 60 days** prior to arrival on Pulau Pef.
- **50% Fee**
for cancellations between **60-31 days** prior to arrival on Pulau Pef.
- **95% Fee**
for cancellations within **30 days** of arrival on Pulau Pef.

Groups

- **25% Fee**
for cancellations **more than 90 days** prior to arrival on Pulau Pef.
- **50% Fee**
for cancellations between **90-61 days** prior to arrival on Pulau Pef.
- **95% Fee**
for cancellations within **60 days** of arrival on Pulau Pef.

Rebooking Fee

For rebookings 90 days or less prior to arrival at Pulau Pef, the general cancellation policy applies. For rebookings between 90-180 days prior to arrival at Pulau Pef, Raja4Divers will charge a 10% rebooking fee for individuals and 20% for groups.

Please note:

Raja4Divers may not be held responsible in the unfortunate event of the above. We strongly recommend a travel insurance which should be purchased well in advance.

Rates and information are subject to change without notice. All rights reserved.