

Hello,

We have received countless wonderful and very touching reactions to our special newsletter that was sent out last week.

From words of comfort and encouragement, tips and advice, to fundraising and crowdfunding ideas - they will all help us get through these uncertain times. You are simply fantastic!

Thank you very much on behalf of the whole Raja4Divers team from those of us that are still on the island:



As of April 2, 2020, Indonesia has closed the borders to all visitors (except Indonesian citizens) until further notice.

Due to the current situation many guests have to cancel or postpone their planned holidays with us. This often raises the question how we handle these Corona cancellations.

Please understand that, being a small resort with only 10 bungalows, we are unable to issue vouchers crediting the full amount of a booking in case of a short-term cancellation or postponement.

This would simply mean postponing the problem to later. Especially in the current situation, when nobody knows how many cancellations are still to come.

We are sorry to have to charge a cancellation fee in any case, so that Raja4Divers as a resort can continue to exist and hopefully open its doors for you again soon.

The fee charged depends on the moment of the cancellation or the postponement of the holiday.

Every cancellation or postponement represents a big financial loss for us. We therefore try to act with foresight and to reduce expenses to an absolute minimum, while still ensuring the well-being of our employees and their families.

Thank you for your understanding!

Even though the island and the resort are currently closed, the remaining 35 employees will not be bored.

On the contrary - we are busy keeping the resort in good shape: we are cleaning and checking our diving equipment including the tanks, doing various basic cleaning and renovation work all over the resort, overhauling the boats and engines, etc.

...and taking care of our baby turtles.

## So that we can hopefully welcome you to Pulau Pef again soon!



Do you feel like taking a break and diving into the world of Raja Ampat or would you like to dream of visiting us?

Then follow us on social media: Facebook, Instagram, YouTube, Twitter or Pinterest.

And to keep track of what is going on Pulau Pef, check out Monika's blog every Friday. She is also stranded on the island and regularly shares her feelings and impressions.

What other topics would you like to see in a future newsletter? You are welcome to send an email to Monika atmarketing@raja4divers.com with your suggestions.

We wish you all the best, stay healthy and keep your spirits up!

Your Raja4Divers team

## #TalkingWithMangroves New blog post every Friday on raja4divers.com

## Follow us on social media!

We look forward to seeing your holiday pictures from Pulau Pef. Please use the hashtags **#raja4divers** and **#pulaupef** to tag us.









